



TSANet Member Meeting

An invitation to all TSANet member companies

We are delighted to announce details and invite you to attend our next members' meeting. This meeting opportunity is exclusive to employees of TSANet member companies and will be held in San Diego 19-21 October 2010.

Paradise Point Resort & Spa
1404 Vacation Road
San Diego, CA 92109

<http://www.paradisepoint.com/>

Welcome reception: **October 19, 2010** (5:30pm)
Meeting dates: **October 20-21, 2010** (9am – 5pm)
Dinner Cruise: **October 20, 2010** (6pm)

TSANet meetings provide an invaluable opportunity for meaningful personal interactions between professionals, face to face sharing of ideas, and a method by which to build lasting business relationships

We will be focusing on TSANet services and business strategies. TSANet (Technical Support Alliance Network) a not-for-profit company is run by the members for the members so your input is crucial in deciding which direction we should be taking after 17 successful years of operation and our recent globalization restructure.

We in turn can offer you services which will prove invaluable in the current challenging economic climate. At the meeting you can learn how increasingly our members are using the TSANet legal framework and infrastructure to manage their partner programs and reduce costs in CSA's and bi lateral agreements.



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Guest Room Rate: \$159.00 per night

For reservations, contact - deborah@tsanet.org or 1-913-345-9311

Reservation deadline: Sept 17, 2010

If you haven't previously attended a TSANet meeting here is some feedback from previous meeting attendees.

"Better understanding of TSANet membership. Increased knowledge of other organisations and best practices."

“Meeting people from different support orgs. Gaining an insight into the challenges faced by support services companies. Having an input regarding the TSANet process”

“Connections with other vendors

Great presentations

Great panel discussion”

“Gaining a better understanding of issues affecting other support vendors”

We look forward to seeing in San Diego!