



TSANET

THE WORLD'S LARGEST VENDOR & CHANNEL TECH SUPPORT ALLIANCE

TSANet is a global collaborative alliance consisting of hundreds of companies working together to improve their shared customers' support experiences.

WHY JOIN?

- Quickly establish the Vendor and Channel relationships you need to support your customers
- Use TSANet's Legal and Operational infrastructure to solve problems faster

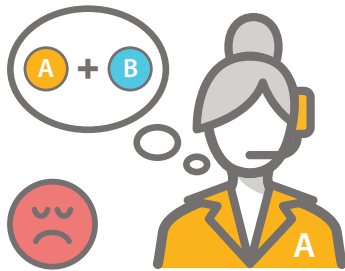
"TSANET IS THE SMART SOLUTION FOR INDUSTRY MULTI VENDOR SUPPORT."

Armando Calderon
IBM Corp

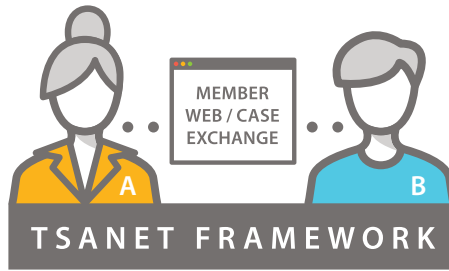


SOLVE MULTI VENDOR PROBLEMS **FASTER & EASIER** WITH TSANET

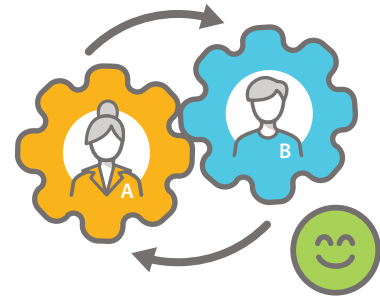
HOW IT WORKS



- 1 Your team is working a customer issue that requires assistance from another Member



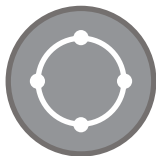
- 2 Your team uses the Member Web or Case Exchange to directly engage and collaborate



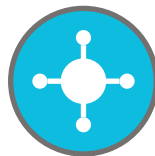
- 3 Members work together to resolve the issue resulting in a great customer experience

WHAT YOU GET

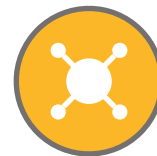
- A standard legal framework agreed by the industry's largest companies enabling a common approach to multi vendor support
- Tools for collaboration with other Members including the Member Web and system integration with Case Exchange
- A flexible platform for working with your global partners



**STRATEGIC
PARTNERS**



**TECHNOLOGY
PARTNERS**



**CHANNEL
PARTNERS**

MEMBERSHIP OPTIONS

LIMITED \$500 • BASIC \$2,500 • PREMIUM \$5,000

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