



TSANET

THE TECHNOLOGY VENDOR SUPPORT ALLIANCE

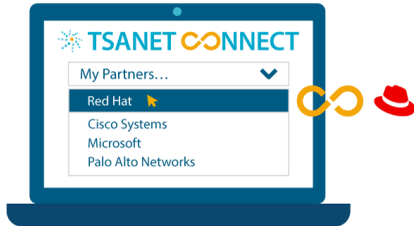
Collaborate with a community of 900+ technology companies to transform your customer experience.



MULTI VENDOR COLLABORATION FAST & EASY WITH TSANET

MEMBER BENEFITS

Multi Vendor Collaboration



A simple solution that improves:

- Customer Experience
- Partner Relationships
- Employee Satisfaction

Support Community



Join a Regional Focus Group to:

- Network with Industry Peers
- Improve Support Processes
- Share Technical Knowledge

MEMBERSHIP OPTIONS

STANDARD

Standard collaboration with 24-hour SLA

- Collaborate with **Members** during business hours/24-hour SLA response
- TSANet Connect Base Features
- Join Partner Programs and Invite existing Members
- Technical Knowledge Exchange
- Regional Focus Group Meetings
- Additional Member privileges

\$3k per year (USD)

PREMIUM

24/7 and SLAs for enterprise support

- All the benefits of Standard, plus:**
- Global collaboration 24/7
- Enterprise level SLAs
- TSANet Connect Single Sign-On
- Invite **NEW** members to join TSANet
- Access to Critical Escalation

\$9k per year (USD)

ELITE

Expand multi vendor support needs

- All the benefits of Premium, plus:**
- Assigned Success Manager
- Create Co-Branded Partner Programs
- Implement Solution Support Models
- TSANet Connect System Integration
- Access to Advanced Collaboration Methods
- Co-Marketing Activities
- Network with other Elite Members and apply for Board Seat

\$18k per year (USD)

VISIT [TSANET.ORG](https://tsanet.org) OR [CONTACT US](#) TO LEARN MORE